



Business Registration

Session Feedback Responses

Report Date: 2012-Jan-06 Period: 2011-Oct-01 to 2011-Dec-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	426	14.65
Chamber of Commerce	111	3.82
Community Futures	76	2.61
Friend	392	13.48
Newspaper	5	.17
Other	776	26.69
Ministry	104	3.58
Municipality	53	1.82
Internet	964	33.16
Total	2907	100.00
Were the instructions easy to follow and understand?		
Yes	2705	94.51
No	157	5.49
Total	2862	100.00
Would you use the service again and/or recommend it to others?		
Yes	2783	97.48
No	72	2.52
Total	2855	100.00
Overall, how would you rate this service?		
Excellent	1152	39.99
Very good	1390	48.25
Fair	300	10.41
Poor	28	.97
Very poor	11	.38
Total	2881	100.00
If necessary, may we contact you about your comments?		
Yes	1189	45.54
No	1422	54.46
Total	2611	100.00
Total Successful Sessions:		7078
Successful Sessions with Feedback Responses:		2871
Percentage of Sessions with Feedback Responses:		40.56