



Business Registration

Session Feedback Responses

Report Date: 2010-Jan-05 Period: 2009-Apr-01 to 2009-Jun-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	914	18.22
Chamber of Commerce	201	4.01
Community Futures	201	4.01
Friend	678	13.52
Newspaper	9	.18
Other	1090	21.73
Ministry	261	5.20
Municipality	92	1.83
Internet	1570	31.30
Total	5016	100.00
Were the instructions easy to follow and understand?		
Yes	4641	94.31
No	280	5.69
Total	4921	100.00
Would you use the service again and/or recommend it to others?		
Yes	4803	97.31
No	133	2.69
Total	4936	100.00
Overall, how would you rate this service?		
Excellent	1894	37.84
Very good	2514	50.23
Fair	535	10.69
Poor	49	.98
Very poor	13	.26
Total	5005	100.00
If necessary, may we contact you about your comments?		
Yes	2217	48.69
No	2336	51.31
Total	4553	100.00
Total Successful Sessions:		9293
Successful Sessions with Feedback Responses:		4751
Percentage of Sessions with Feedback Responses:		51.12