



Business Registration

Session Feedback Responses

Report Date: 2010-Jan-05 Period: 2009-Jul-01 to 2009-Sep-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	743	16.96
Chamber of Commerce	227	5.18
Community Futures	214	4.89
Friend	583	13.31
Newspaper	11	.25
Other	893	20.39
Ministry	206	4.70
Municipality	65	1.48
Internet	1438	32.83
Total	4380	100.00
Were the instructions easy to follow and understand?		
Yes	4009	95.32
No	197	4.68
Total	4206	100.00
Would you use the service again and/or recommend it to others?		
Yes	4108	97.79
No	93	2.21
Total	4201	100.00
Overall, how would you rate this service?		
Excellent	1693	39.70
Very good	2141	50.20
Fair	379	8.89
Poor	35	.82
Very poor	17	.40
Total	4265	100.00
If necessary, may we contact you about your comments?		
Yes	1927	49.96
No	1930	50.04
Total	3857	100.00
Total Successful Sessions:		8022
Successful Sessions with Feedback Responses:		4112
Percentage of Sessions with Feedback Responses:		51.26