



Business Registration

Session Feedback Responses

Report Date: 2010-Jul-16 Period: 2010-Apr-01 to 2010-Jun-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	832	16.17
Chamber of Commerce	217	4.22
Community Futures	169	3.28
Friend	737	14.32
Newspaper	13	.25
Other	1200	23.32
Ministry	172	3.34
Municipality	81	1.57
Internet	1725	33.52
Total	5146	100.00
Were the instructions easy to follow and understand?		
Yes	4701	94.06
No	297	5.94
Total	4998	100.00
Would you use the service again and/or recommend it to others?		
Yes	4839	97.15
No	142	2.85
Total	4981	100.00
Overall, how would you rate this service?		
Excellent	1903	37.81
Very good	2513	49.93
Fair	537	10.67
Poor	54	1.07
Very poor	26	.52
Total	5033	100.00
If necessary, may we contact you about your comments?		
Yes	2066	44.74
No	2552	55.26
Total	4618	100.00
Total Successful Sessions:		9491
Successful Sessions with Feedback Responses:		4778
Percentage of Sessions with Feedback Responses:		50.34