



Business Registration

Session Feedback Responses

Report Date: 2010-Jan-05 Period: 2009-Oct-01 to 2009-Dec-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	793	17.15
Chamber of Commerce	232	5.02
Community Futures	179	3.87
Friend	658	14.23
Newspaper	9	.19
Other	1054	22.80
Ministry	196	4.24
Municipality	106	2.29
Internet	1396	30.20
Total	4623	100.00
Were the instructions easy to follow and understand?		
Yes	4240	95.17
No	215	4.83
Total	4455	100.00
Would you use the service again and/or recommend it to others?		
Yes	4353	97.60
No	107	2.40
Total	4460	100.00
Overall, how would you rate this service?		
Excellent	1814	40.04
Very good	2225	49.12
Fair	439	9.69
Poor	33	.73
Very poor	19	.42
Total	4530	100.00
If necessary, may we contact you about your comments?		
Yes	2018	48.85
No	2113	51.15
Total	4131	100.00
Total Successful Sessions:		8635
Successful Sessions with Feedback Responses:		4382
Percentage of Sessions with Feedback Responses:		50.75