



Business Registration

Session Feedback Responses

Report Date: 2010-Jan-06 Period: 2009-Jan-01 to 2009-Mar-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	1005	20.63
Chamber of Commerce	211	4.33
Community Futures	196	4.02
Friend	629	12.91
Newspaper	12	.25
Other	1009	20.71
Ministry	278	5.71
Municipality	75	1.54
Internet	1457	29.91
Total	4872	100.00
Were the instructions easy to follow and understand?		
Yes	4468	93.89
No	291	6.11
Total	4759	100.00
Would you use the service again and/or recommend it to others?		
Yes	4624	97.37
No	125	2.63
Total	4749	100.00
Overall, how would you rate this service?		
Excellent	1855	38.36
Very good	2421	50.06
Fair	490	10.13
Poor	46	.95
Very poor	24	.50
Total	4836	100.00
If necessary, may we contact you about your comments?		
Yes	2141	48.23
No	2298	51.77
Total	4439	100.00
Total Successful Sessions:		8733
Successful Sessions with Feedback Responses:		4599
Percentage of Sessions with Feedback Responses:		52.66